IP Address Restriction, Account Access & Security

PFH Markets Limited

Registration Number: 2024-00544
Saint Lucia
info@pfhmarkets.com

2026

IP Address Restriction, Account Access & Security

PFH Markets Limited is registered in Saint Lucia as an International Business Company with registration number 2024-00544 by the Registrar under the International Business Companies Act, Cap 12.14: Section 6. PFH Markets carries on the services in the international forex and contract for differences (CFDs) market to retail and corporate clients in accordance with the laws of Saint Lucia.

1. Registered IP Address Requirements

1.1. The Account Holder acknowledges and agrees that the MetaTrader 5 (MT5) trading account may only be accessed and operated from the IP address used by the Account Holder at the time of opening and registering the MT5 trading account ("Registered IP Address"), unless otherwise approved by PFH Markets in accordance with this Clause.

2. Prohibition of Unauthorized IP address

2.1. The Account Holder shall not access, operate, manage, or execute trades through the MT5 account using any IP address other than the Registered IP Address without providing prior written notification to PFH Markets and obtaining approval where required. PFH Markets may monitor and record IP addresses, login locations, access patterns, device information, and other technical information associated with the Account for security, compliance, fraud prevention, and account protection purposes.

3. Prior Notification for Change of IP Address

3.1 Where the Account Holder intends to access or trade through a different IP address, including due to a change of internet service provider, relocation, travel, change of device/network, or any other reason, the Account Holder must notify PFH Markets by email through the registered email address associated with the Account before accessing the MT5 account or executing any trade from the new IP address. PFH Markets may request additional information or verification before permitting access from the new IP address.

4. Unauthorized IP Address Access

4.1. If PFH Markets identifies or reasonably suspects that the Account has been accessed, operated, or used for trading from an IP address that has not been previously registered, notified, or authorized in accordance with this Clause, PFH Markets reserves the right, without prior notice, to:

a. suspend or restrict access to the Account;

b. suspend or restrict trading activity;

c. require additional identity, security, or source-of-access verification;

d. cancel, reverse, or otherwise review transactions where permitted under applicable law and the Company's other Terms and Conditions; and/or

e. **immediately revoke, terminate, or close the Account**, at PFH Markets' sole discretion, where the circumstances indicate a breach of these Terms, unauthorized account access, account sharing, third-party access, fraudulent activity, manipulation, or other security or compliance concerns.

5. Account Holder Responsibility

5.1. The Account Holder is solely responsible for ensuring that the Account is accessed only through authorized means and that PFH Markets is informed in advance of any intended change in IP address. Failure to provide prior notification may be treated as a breach of these Terms and Conditions, irrespective of whether the change in IP address was intentional or unintentional.

6. Security and Compliance review

6.1. PFH Markets reserves the right to conduct additional security and compliance checks where an IP address associated with an Account differs from the Registered IP Address. Such checks may include verification of the Account Holder's identity, device, geographical location, trading activity, and the circumstances giving rise to the change in IP address.

7. No Waiver

7.1. Any failure by PFH Markets to immediately exercise its rights under this Clause shall not constitute a waiver of those rights or prevent PFH Markets from acting at a later date.